





Your **information security** partner of choice



# OUR GOAL: YOUR PEACE OF MIND OUR AMBITION: BECOME THE INFORMATION SECURITY PARTNER OF CHOICE FOR SMES

Kindus was founded in 2010 by a team of highly experienced IT security and technology specialists who wanted to use their expertise and knowledge to help Small and Medium-sized Enterprises (SMEs) improve their information security.

We know that securing your company or customer information can be difficult. Protection needs to span across People, Process and Technology. Kindus' aim is to guide you through this journey making you, your customers, your senior management and your stakeholders comfortable that your data and their data is safe and secure.

At Kindus, we work closely with our clients to foster a trusted relationship that they rely upon to provide the necessary skills and knowledge to protect their key information assets.

# "KINDUS' EXPERTISE LIES IN THE FOLLOWING THREE AREAS"



Our expertise in these core areas translates into services that are designed to address key concerns that organisations face every day.



Security



**Assurance** 





**Technology** 

**Cyber Security** Information Security Social Engineering ISO 27001

**Supplier Audits GDPR** Compliance **IT Systems Audit Disaster Recovery** 

Data Exchange **Unified Communications Collaboration Tools Network Load Balancing** 



#### Protect Against a Data Breach

Data breaches have become all too common in the media today. Whether its external attackers as in the cases of the TalkTalk (2015), Anthem (2015), Sony Pictures (2014), or disgruntled staff as in the cases of the NSA (2014) or Verizon (2012) your company data is under constant threat. As organisations become less centralised, with more distributed sites and remote working, the need for data-leakage protection is greater than ever.

**Kindus:** We can identify your company's most valuable data, where your organisation is most vulnerable and what action you need to take and how to target your investment to best effect.

**Outcome**: The risk your company suffers a data breach will be reduced to a manageable level.

#### Worried About a Cyber Attack

A cyber attack is no longer a question of if, but when. 93% of large organisations and 87% of small businesses have experienced a security breach. Cyber criminals are indiscriminate – where there is a weakness, they will try to exploit it. Therefore, all organisations, regardless of size or industry, need to understand the cyber threats they face, and safeguard against them.

**Kindus:** We can test how well your company can currently defend itself against various forms of cyber attack that could disrupt your business and impact your reputation. Then we can develop and help implement an effective strategy to defend against future attacks. **Outcome:** Have confidence you have the strongest defence possible against any cyber attack.

#### Hacking Your Staff - Social Engineering

Social engineering is a sophisticated attack designed to make your staff give out critical information willingly and without realising it. Social engineering attacks are increasing because of how simple and effective they are to execute – why try to hack a complex firewall when you can just convince a staff member to grant you access? The rise in use of social media gives attackers a wealth of information to use in helping to trick their victims.

**Kindus:** We can evaluate how prone your staff are at being tricked by social engineering methods such as phishing, SMSishing and fake calling. Then we can develop and help implement an awareness programme to prevent staff being tricked in the future. **Outcome:** Have confidence you have the strongest defence possible against any cyber attack.

#### ■ Prove You're Secure. Get ISO 27001 Accredited

ISO 27001 is an internationally recognised accreditation which demonstrates to your customers, senior management, stakeholders and regulators that you have implemented best-practice information security processes.

**Kindus:** We can guide you through the ISO 27001 journey and help you create and embed the documentation, controls and technology necessary for accreditation.

**Outcome**: You can demonstrate to potential and existing customers that their data is safe with you.



# ■ Get An Independent View On The Security Of Your IT Systems

As your business grows so does your IT estate. But with this expansion, inevitably growing pains increase as well as complexity. How can you keep track of it all? How can you make sure there are no security gaps? How can you make sure IT staff are following standard procedures? The answer is to have an IT audit performed.

**Kindus:** We will review your entire IT estate including documentation, systems, training and monitoring processes and provide you with an independent assessment of how well your IT estate is functioning and provide recommendations in areas to improve.

**Outcome**: You will have confidence that your IT estate is being managed effectively and securely.

#### ■ EU Legislation - GDPR

The EU's General Data Protection Regulation (GDPR) is a significant development in data protection law. It requires companies to implement and complete a widespread programme of change which will impact how you collect, hold and use information about individuals. It will be applicable to every company operating in the EU (regardless of their global headquarters) and comes into force on 25 May 2018. With potential fines of up to 4% of a company's global revenue businesses need to implement these sweeping data privacy changes.

**Kindus:** We will perform a gap assessment and report on areas you don't comply against the GDPR. We will then help devise an action plan to implement the required processes and controls.

**Outcome**: You will have peace of mind you that you are compliant with the GDPR.

# Keep Your Business Running During An IT Disaster

IT incidents occur at all companies regardless of size. Major incidents are not only felt by business users but customers also. What impact would your company face if your key IT systems went down for 1 hour, 1 day or 1 week? Do you have a response plan? Does your staff know how to react to an IT disaster?

**Kindus:** We will identify your critical business processes and determine the priority of recovery. We will then create a documented recovery plan so staff are aware of what steps to take and then help you test it to make sure staff are familiar with it.

**Outcome**: You will have confidence that your company and staff are prepared to keep your business operating during any IT disaster.

#### Supplier Security Audits

Every company has a supply chain to keep them operating. But what if a key supplier suffered an IT disaster or a data breach? What impact would it have on your company?

**Kindus**: We can perform a supplier audit on each of your key suppliers and find where their weaknesses lie. Once the supplier has been notified they can get these fixed to make sure they keep operating and more importantly your company keeps operating.

**Outcome**: You will have peace that your supply chain is robust and will continue supporting you.



#### **Network Load Balancing**

Applications running across networks encounter a wide range of performance, security, and availability challenges. These problems cost organisations an enormous amount in lost productivity, missed opportunities and damage to their reputation.

**Kindus:** We can help identify the bottlenecks that affect the performance of your critical services and then implement industry leading solutions such as load balancing, SSL offload, web acceleration and network security to ease congestion. **Outcome:** Your applications will always be fast, secure and available.

#### Voice, Messaging, Video - All In One Place

It's important to realise the impact voice, instant messaging and video communication have on workplace collaboration. Where these used to come in 3 separate and distinct tools they are now converging into a single toolset. But which is the right one for your company?

**Kindus:** We will study how your staff currently work and then recommend a toolset that best fits their current working patterns. Where possible we will show how new technologies can improve current working patterns.

Outcome: Your staff will be able to communicate easier, quicker and more cost effectively than before.

#### Streamline How Your Employees Collaborate With SharePoint

Wouldn't it be great if you and your team had a single place where you could get work done together and stay in sync with each other? SharePoint is exactly that kind of place. It's a home base where you and your team can share and organise your resources - like notes, documents, schedules, conversations, and much more. No more running around to find what you need or get people what they need.

**Kindus:** We will install SharePoint in your data centre and configure it with workflows that will enable your staff to work smarter. **Outcome**: Your staff will increase in productivity through improved collaboration and efficiencies.

# **Securely Exchange Data With Your Customers and Suppliers**

Exchanging data securely with customers, suppliers or business partners is always a challenge. With so many different methods e.g. email, instant message, FTP, cloud file sharing services e.g. Dropbox, Google Drive etc and data stored in so many different locations e.g. servers, laptops, mobile devices, cloud services ect how can you make sure your data is transmitted safely. It is more than just about technology, it also involves cost, use of resources, changes to business processes and adherence to policies.

**Kindus**: We will recommend the technology most suitable to your needs and budget. In addition we will educate your staff on how to use it effectively with minimum disruption so it becomes second nature to them.

**Outcome**: Have peace of mind your that your sensitive data gets transferred securely.



Country: **Italy** 

"I've been working with Kindus since 2014 on the delivery of an international web project. They have always showed a high commitment offering fresh support and professional contributions to reach the goals we set. I would recommend Kindus and its team of experts."



